Privacy Statement

Website Visitors

FAST (Centre for Future Affordable and Sustainable Therapy development) (hereinafter "FAST"), is a data controller within the meaning of the General Data Protection Regulation ("GDPR") for the personal data we process from you.

This privacy statement applies to the processing of personal data of:

I. Website visitors (including LinkedIn page)
II. FAST Forum Users
III. FAST Network Members
IV. Suppliers
V. Collaboration and/or knowledge partners

FAST values the protection of your privacy. Accordingly, we take our responsibility to protect your personal information seriously. FAST has therefore prepared, among other things, this privacy statement for customers and website visitors.

The purpose of this privacy statement is to be transparent about how FAST collects, uses and protects your personal data in accordance with Article 13 and 14 GDPR.

What is personal data?

Based on the GDPR, personal data is any information about an identified or identifiable natural person. This means that information is either directly about someone or can be traced back to that person.

For what purposes do we process personal data?

We process your personal data only for specified, explicit and legitimate purposes. We inform you by adding this privacy statement to the (license) agreements we conclude with you and by placing this privacy statement on our website. Below you will find more information about the different purposes.

I. WEBSITE VISITORS (Includes LinkedIn page)

1. *For communication purposes: handling questions/comments/complaints*

What does this purpose entail?
For all your questions, comments or complaints, you can contact us via our contact form or our LinkedIn page. In order to answer all questions we need certain data. Which data we need varies per question. When you contact us, we process the personal data you provide in order to contact you and answer your question. The legal basis is our legitimate interest in the efficient handling of questions / comments and complaints (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information and any other information you provide to us during contact.

2. *For sending our newsletter*

What does this purpose entail?
You can sign up for our newsletter through our website and through the FAST Forum. You will only receive our newsletter if you have given us permission to do so. Do you prefer not to receive our newsletter anymore? Unsubscribing is easy: via the email itself by clicking on 'unsubscribe' or by emailing us at info@fast.nl with this request.
The legal basis is your consent (Article 6 (1)(a) GDPR), which you give when signing up for the newsletter.

What personal data do we process for this purpose?
We process your e-mail address, name for this purpose. Optionally, you can also enter your job title and employer.

3. *For analysis and to develop our website, products and services*

What does this purpose entail?
We also process data from you that you provide to us indirectly. This is because our website uses cookies for functional, analytical and marketing purposes. The functional cookies are necessary for the use of the website.

We refer to our cookie statement for more information on cookies. The legal basis is consent, which you give by agreeing to our cookie terms in the cookie banner on the website (Article 6 (1)(a) GDPR) or, in the case of functional cookies, our legitimate interest in a properly functioning website (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?

We process your location data, IP address, Internet browser and device type, and website language.

4. To sign up for events

What does this purpose entail?
FAST also organizes events for which website visitors and visitors to our LinkedIn page can register via the website. We then process your personal data for registration and to send you information/updates regarding the event for which you have registered. The basis for this processing is our legitimate interest to inform you/send you updates on information regarding events for which you register (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
To do this, we process your name, contact information, job title, organization, area of interest and any comments.

II. FAST FORUM USERS

1. To create an account for the FAST Forum and for the check prior to admission

What does this purpose entail?
If you want to use the FAST Forum, you need to create an account. Because our Forum is intended for a specific target group, we carry out a check prior to admitting you to the Forum. For this we want to know what kind of organization you work for, what position you have, in what country you work, what your relevant work experience is and where your expertise lies/what you would like to know more about. In addition, you can choose to link your LinkedIn profile to your account.
The basis for processing personal data for this purpose is the execution of the agreement you enter into with us by agreeing to the terms of use of the Forum (Article 6 (1)(b) GDPR).

What personal data do we process for this purpose?
When creating an account on the FAST Forum, we process your name, contact information, photo (if applicable), organization, job title, country, relevant work experience, LinkedIn profile (optional), area of expertise and the topics you would like to learn more about.

2. Use of the Forum

What does this purpose entail?
If you have created an account for the Forum, then it is possible to use the Forum.

All your posts or comments are visible to all other users of the Forum. You have the freedom to actively participate in the Forum and you decide what information you want to share with other users through the Forum. You always have the possibility to edit or delete the messages or reactions you post. Also, you can always ask us to delete all your messages and reactions on the Forum. Your account information is not visible to visitors of the Forum who did not create an account.

If you delete your account, your posts will remain visible to other users for up to eight years, but we will remove your name and replace it with "anonymous" user. This way we still keep our Forum as informative as possible for all users.

The basis for processing personal data for this purpose is the performance of the agreement you enter into with us by agreeing to the terms of use of the Forum, article 6 (1)(b) GDPR, our legitimate interest to keep the Forum up to date and as complete as possible in order to provide all users with an informative platform (6 (1)(f) GDPR) and, if you share special personal data with other users through our Forum, the exception that the processing relates to personal data that has been manifestly made public by you (article 9 (2)(e) GDPR).

What personal data do we process for this purpose?
We process for this purpose your account information and all posts, comments and photos you post on the Forum.

3. For creating Groups

What does this purpose entail?
On our Forum we have the ability to create Groups, where users can share their knowledge and expertise on a specific topic. We can approach you pro-actively for this, but you can also sign up for this yourself. For this we process your personal data.

The basis for processing your personal data for this purpose is our legitimate interest to have users of our Forum share information through Groups on specific topics they are interested in (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?

We process your account information and the information you share within the Groups for this purpose.

4. *For sending a push notification when a question is open that matches your knowledge and expertise*

What does this purpose entail?
Users of our Forum can also ask questions on the Forum. To encourage information sharing, we may send you a push notification the moment a question is open that matches your knowledge and expertise so that you can respond to it.
The basis for processing your personal data for this purpose is our legitimate interest to encourage FAST Forum users to share information with each other by answering questions (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
For this purpose, we process your username, contact information, account information, area of knowledge and expertise, and previous posts demonstrating your knowledge and expertise.

5. *General communication purposes*

What does this purpose entail?
For all your questions, comments or complaints you can contact us (e.g. via our contact form). In order to answer all questions we need certain data. Which data we need varies per question. When you contact us, we process the personal data you provide in order to contact you and answer your question.
In addition, contact during our service may also be important or occur in other areas, for example, to handle questions about the Forum or our agreement. The legal basis is our legitimate interest in an efficient handling of questions / comments and complaints (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information, reservation number (and other details of reservation), and other relevant information provided during communication.

6. *For sending our newsletter*

What does this purpose entail?
You can sign up for our newsletter through our website and through the FAST Forum. You will only receive our newsletter if you have given us permission to do so. Do you prefer

not to receive our newsletter anymore? Unsubscribing is easy: via the email itself by clicking on 'unsubscribe' or by emailing us at info@fast.nl with this request.
The legal basis is your consent (Article 6 (1)(a) GDPR), which you give when signing up for the newsletter.

What personal data do we process for this purpose?
We will process your e-mail address and name for this purpose. Optionally, you can also enter your job title and employer.

7. *To perform content moderation*

What does this purpose entail?
The Digital Services Act (DSA) creates new obligations for intermediary services like us to act against illegal content on our platform. We believe it is important to protect the users of our platform (including our Forum) and proactively detect and combat illegal content. In this regard, we perform content moderation on our own initiative, checking posts posted on our Forum for the presence of content that violates the law or our Terms of Use. In addition, we also perform content moderation at the time we receive notification that certain information violates the law or our Terms of Use. For this purpose, we process personal data of users who post messages on our Forum. The legal basis is our legitimate interest to carry out content moderation on our own initiative to combat illegal content on our platform (Article 6(1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, account information, profile picture and the content of the posts you post on the Forum for this purpose.

8. *For handling notifications and/or complaints about (decisions regarding) illegal content*

What does this purpose entail?
The DSA allows us to notify us of the presence of illegal content on our service through our illegal content mechanism. In addition, we also perform content moderation on our own initiative. For more information on this, please see our Terms of Use. We review this notification and/or check the (allegedly illegal) content to determine whether we need to take measures (such as removing the information). In doing so, we process personal data of the reporter (if relevant) and of the user who posted the post on our Forum. We inform the person/organization that made the report (if we have the relevant electronic contact details) about the decision we have taken as a result of the report, as well as the means

of redress. We also inform the relevant user of our Forum if we take action as a result of the report.

The legal basis is to fulfill a legal obligation (Article 6(1)(c) GDPR) and/or our legitimate interest to efficiently handle reports about alleged illegal content on our service (Article 6(1)(f) GDPR).

In addition, we have an internal complaint handling system. Through this system, complaints can be submitted about certain decisions we have made in response to reports we have received about alleged illegal content. We handle the complaints received and, if necessary, check (again) the information to which the complaint relates to determine whether the complaint is justified. In doing so, we process personal data of the complainant and (if relevant/different) of the user who posted the post on our Forum. We inform the complainant of the decision we have taken as a result of the complaint, as well as the means of redress. We also inform the affected user of our Forum if we take action as a result of the complaint. The legal basis is the fulfillment of a legal obligation (Article 6 (1)(c) GDPR) and/or our legitimate interest to efficiently handle complaints resulting from our decisions regarding (alleged) illegal content (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
To handle reports/complaints, we process your name, contact information and the information contained in the report/complaint.

To handle reports/complaints, we process from you as the user who posted the relevant post on our Forum your name, account details and the information in the post you posted on our Forum.

9. For taking action against illegal content and/or misuse

What does this purpose entail?
If, through investigation on our own initiative or in response to a report, we determine that there is illegal content on our service, we are obliged to take action against it. We can take various measures against this, such as removing the information or restricting its visibility. If we impose restrictions on information provided by you, we will contact you to inform you about this. In taking these measures and contacting you, we process personal data. The legal basis is the fulfillment of a legal obligation (Article 6 (1)(c) GDPR) and/or our legitimate interest to take adequate action against illegal content (Article 6 (1)(f) GDPR).

In addition, we may also impose a suspension if it appears that you are abusing our service by frequently providing illegal content and/or submitting reports/complaints that you know or should have known were unfounded. Before we impose a suspension for this, you will receive a warning from us. In doing so, we process personal data. The legal basis is the fulfillment of a legal obligation (Article 6 (1)(c) GDPR) and/or our legitimate interest to take adequate action against abuse on our service (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, account information, any previous reports/complaints and/or the information you post on our Forum when taking action/imposing suspensions.

III. FAST NETWORK MEMBERS

1. For inviting to hubs, research activities and events

What does this purpose entail?
If you are part of our network, we may invite you to hubs, research activities and events. For this purpose, we process your personal data. The basis for this processing is our legitimate interest to invite you to events/functionalities you might be interested in (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information, organization, job title and area of knowledge and expertise for this purpose.

2. For connecting FAST Network members and encouraging cohesion

What does this purpose entail?
We think it is important that our FAST Network members continue to exchange knowledge with each other. We therefore like to bring them into contact with each other and encourage cohesion between our FAST Network members. To do this, we process your personal data. The basis for this processing is our legitimate interest to stimulate connection and cohesion between our FAST Network members (Article 6(1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information, organization, job title and area of knowledge and expertise for this purpose.

3. For organizing events

What does this purpose entail?
FAST regularly organizes events for which our FAST Network members can register. In order to register your participation and determine whether the event falls within your area of knowledge and expertise, we process your personal data. The basis for this processing is our legitimate interest to maintain the registration for events so that we know who will attend and what their area of knowledge and expertise is (article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information, organization, position and area of knowledge and expertise for this purpose.

4. For sharing knowledge and expertise

What does this purpose entail?
We like to share our knowledge and expertise with our FAST Network members. We do this for example through blogs, videos, articles on our website, interviews and podcasts. To do this, we process your personal data. The basis for this processing is our legitimate interest to share our knowledge and expertise (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information, area of knowledge and expertise, and other information you share with us on your own initiative for this purpose.

5. For communication purposes

What does this purpose entail?
For all your questions, comments or complaints you can contact us (e.g. via our contact form). In order to answer all questions we need certain data. Which data we need varies per question. When you contact us, we process the personal data you provide in order to contact you and answer your question.
In addition, contact during our service may also be important or occur in other areas, for example, to handle questions about the Forum or our agreement. The legal basis is our legitimate interest in the efficient handling of questions / comments and complaints (Article 6 (1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, contact information and other relevant information provided during communication.

IV. SUPPLIERS

1. To settle agreements, such as orders and commissions (daily business operations)

What does this purpose entail?
For the execution and settlement of our orders and assignments with you as a supplier, we process personal data of (employees of) our suppliers. This personal data helps us to provide you with the correct information for placing an order or commissioning an order. The legal basis for processing personal data for this purpose is the conclusion or performance of a contract (Article 6 (1)(b) GDPR).

What personal data do we process for this purpose?
We process your name, salutation, job title, phone number, Chamber of Commerce number, employer, email address, address details, account and VAT numbers and other relevant information provided during the execution of the agreement.

2. General communication purposes

What does this purpose entail?
To communicate with you as a supplier or partner, we process your personal data. We do this to make the contact with you run smoothly.
The processing of personal data for this purpose is based on FAST's legitimate interest to communicate with you (Article 6(1)(f) GDPR).

What personal data do we process for this purpose?
We process your name, address, contact information and possibly job title for this purpose.

V. COLLABORATION AND/OR KNOWLEDGE PARTNERS

1. For publishing articles, interviews, podcasts and other media

What does this purpose entail?
FAST regularly publishes articles, interviews, podcasts, etc. for which you can be invited to share your knowledge on a particular topic. The results of these may also be published. To do this, we process your personal data. The basis for this processing is our legitimate interest to publish articles, interviews, podcasts, etc. on topics of interest to FAST (Article 6(1)(f) GDPR).

What personal data do we process for this purpose?

We process your name, job title, title, employer, photo and any other personal data shared by you for this purpose.

Your rights

You have the right to be properly informed about what we do with your data and why we need your data. We do this through this privacy statement. In addition to the right to be transparently informed, you have the following rights:

- Right to access (if you want to know what data we collect from you);
- Right to rectification (we are happy to amend any data that is no longer correct);
- Right to be forgotten (in some cases you can ask us to delete your data);
- Right to restrict processing (in some cases, you may ask us to restrict the processing of your data);
- Right to data portability (if you want, we can transfer your data to another party or give you a copy of your data);
- Right to object (in some cases you may object to the use of your data).

If you would like to exercise any of your rights, please contact us by emailing info@fast.nl. We always respond to your request within one month.

Who do we share data with and where do we store it?

In some cases we provide your data to third parties, for example with processors who help us process your personal data or, if necessary, with our accountant.

We may also share (personal) data with third parties with whom we collaborate for the purpose of (scientific) research. If we share data with third parties for (scientific) research, we will do so as much as possible on an anonymous basis, for example by aggregating or anonymizing data. We conclude agreements with possible (research) partners to ensure that they also use your (personal) data carefully and in accordance with the GDPR. However, we will never sell your data to other parties.

Processors who help us process your personal data may only use your data on our behalf and to perform the relevant services they provide to us. They may not use or transfer your data independently.

We work with various applications to process certain data. To ensure your privacy, we choose our suppliers carefully and these applications are bound by strict rules. Most data is stored within the European Union.

For data processed outside the EU, we only cooperate with parties that offer adequate protection according to European rules. If we (possibly through our external service providers) process your data outside the EU, we ensure adequate protection of your personal data. For example, by using special contracts to ensure this (e.g. EU model contractual clauses).

Consent

If we process your data based on your consent, you always have the right to withdraw your consent. This can easily be done by sending an e-mail to info@fast.nl. In that case, if we have no other basis for processing, we will no longer use your data for this purpose.

How long do we keep your data?

We keep your data for as long as necessary for the purpose for which we use your data and/or as long as the law requires us to keep the data. Exactly how long varies. From a few months to many years, for example, because it is necessary for our accounting purposes.

For FAST Forum users, we will keep your data at least as long as your account remains active, unless you ask us to delete data or your account at info@fast.nl. You can always view and/or change some of your personal data in your own account.

How do we protect your data?

Under Article 32 GDPR, we are obliged to take appropriate technical and organizational measures to prevent the loss of personal data or unlawful processing. With us, the security of your personal data is well regulated by physical, administrative, organizational and technical measures.

Only employees authorized by us to do so have access to the data. They have also signed a confidentiality agreement. We therefore have an appropriate level of protection. We also periodically update this level of protection when necessary.

Our organization is designed to do everything possible to prevent security breaches, a so-called data breach. If there is a data breach, we will act according to the Data Breach Protocol.

Contact and complaints

If you have any questions about this privacy statement or wish to exercise your rights as a data subject, please contact us at info@fast.nl.

In case of complaints about, for example, how we use your data or how we respond to privacy-related questions, you can file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

The Hague, November 2024